

Accessing MHDS Services and Information



Non-Medicaid (Regional) Funded Services

Access and/or information to the Johnson County MHDS service system for non-Medicaid funded services can be achieved by contacting the local Johnson County office at 855 S. Dubuque Street, Iowa City, IA 52240 319-339-6169 and connecting with one of the regional social workers. Residents can be assisted in completing applications and receiving resource and referral information by phone, email, or in-person. Johnson County MHDS is a member of a nine-county disability service system that is responsible to provide comprehensive mental health (AKA brain health) and disability services to individuals in these nine eastern Iowa counties. Due to this partnership, known as MHDS of the East Central Region (ECR), the regional application is used to request regionally-funded (ECR) assistance. The application can be downloaded from the ECR website <https://ecriowa.org/apply/> or by scanning the QR code or by completing the online application. Paper applications are also available by request through mail, in-person, or email. The website <https://ecriowa.org/> has a contact form that can be completed and submitted online to request information or an email can be sent to admin@ecriowa.org.

Other ways to access services and/or information:

- Go to the MHDS webpage on the Johnson County website <https://www.johnsoncountyiowa.gov> and click on the box “I don’t have Medicaid” or go directly to the MHDS webpage <https://www.johnsoncountyiowa.gov/department-of-mental-health-and-disability-services>.
- Go to <http://brainhealthtips.org> which takes you to the ECR website.
- ECR posts flyers with a QR code and the above website information to access services and obtain information.
- ECR has distributed written materials, such as drinking glass coasters, gas station pump toppers, and posters with information and website links.
- Information has been displayed through Pat the llama billboards, newspaper and radio ads, activity books for children, and a variety of social media to raise public awareness and give website links.



Medicaid Funded Services (HCBS Waiver Services)

Access to Medicaid-funded services starts by completing an Iowa Dept. of Health and Human Services (FKA DHS) Medicaid/Waiver application through their online portal <https://dhsservices.iowa.gov/apspssp/ssp.portal> or

downloading the paper application at <https://hhs.iowa.gov/how-to-apply>. The applicant must be accessing services from one of the seven HCBS Waivers to receive case management services. Johnson County Case Management serves people receiving either the Brain Injury Waiver or Intellectual Disability Waiver that have Fee-for-Service enrollment through the HIPP (Health Insurance Premium Payment program) rather than Managed Care enrollment. The Johnson County Case Management office is located at 855 S. Dubuque Street, Iowa City, IA 52240 319-339-6169 and can provide assistance with applying and/or provide resource and referral information. More information about Johnson County Case Management is available on their county webpage <https://www.johnsoncountyiowa.gov/mhds/johnson-county-case-management>.